

Troubleshooting Guide to Maintenance

Hot Water Systems

- Is the power switched on?
- Has the power box tripped the safety switch or blown a fuse?
- Have you topped up the water level with the filler valve?
(<https://pure realestategroup.com.au/faqs/hot-water-system/>)
- Has the pilot light gone out? (gas system)

Light/s

- Have you replaced the bulb?
- Has the power box tripped the safety switch or blown a fuse?

Power

- Has the power box tripped the safety switch or blown a fuse?
- If the safety switch has been tripped, reset and if it trips again you will need to unplug all appliances from the power points. Reset the switch and re-plug each of the items one at a time to identify what is causing the problem

Air-conditioner

- Have you changed the batteries in the remote?
- Has the power box tripped the safety switch or blown a fuse?
- Have you cleaned the filter?

Blocked Drains

- Have you cleared the drain of any hair and soap build up?
- Have you tried using a plunger?
- Have you tried clearing the drains with specific cleaning agents for drains?

Please Note:

If a tradesperson is called out to a property and it is discovered that a faulty appliance is the cause or tenant misuse, the tenant will be responsible for the call out fee.